

From: Mike Greenfield
To: Microsoft ATR
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Subject: Options to MicroSoft Operating Systems

Friends, ...since Feb1986 I've been in business pretty much by/for myself, operating just 1 computer, and trying to do the same customer tracking job the whole time. The 1986 computer worked fine, but over and over again the MicroSoft operating system has been changed, and my software vendor has chased the new operating system. This made my old system obsolete, ...and pretty soon non-functioning. So, I've been forced to buy new computers, new operating systems and new application software,for ZERO net gain in speed and productivity. There have been no options for a small businessman like me. MicroSoft's repeated ZERO-improvement "upgrades" have been simple extortion by a monopoly player (MicroSoft). Kindly do something to return competitiveness to this market, and grand relief to "little guys" like me. It would be much appreciated. Mike Greenfield, 2437 Magna Vista Dr, Jackson, WI 53037.